

Lebanon Rescue Department

Samantha J. Cole
Chief

Jason A. Cole
Assistant Chief

Tim B. Wagner
Deputy Chief



Rescue Chief's Office
323 Depot Road
Lebanon, Maine 04027
(207) 608-5614 – Rescue Chief
(207) 339-9488 – Central Station
chiefcole@lebanonrescue.com
www.lebanonrescue.com

Lebanon Rescue Chief's Report for Week Ending 01/02/2010



York County's First Heart Safe Community



Weekly Stats:

The Lebanon Rescue Department responded to 31 calls for service during the week of Saturday 12/26/2009 to Saturday 01/02/2010. The following is a breakdown of calls: 6 Motor Vehicle Accidents, 3 Mutual Aid to Neighboring Towns, 3 Public Assists, 2 Stroke Patients, 2 Stand By at Fire Scenes, 2 Abdominal Pains, 2 Cardiac Emergencies, 2 Transfers, 2 Well Being Checks, 2 Diabetic Patients, 1 Unconscious Patient, 1 Suicidal Patient, 1 General Sickness Call, 1 Cold Exposure and 1 Person in Labor,

13 Patients were transported to the hospital. 8 to Goodall Hospital and 5 to Frisbie Memorial Hospital.

There were several times this week that mutual aid was called in as we were on one call and another call came in. Several other times the ambulance had to drop one patient off and then come right back to Lebanon to pick up another patient due to multiple calls.

There were 24 days out of 31 days in December that the rescue department has had more than 2 calls. This week, every day had at least 2 calls, 4 days had 4 calls and 2 days had 5 calls.

Upcoming Events/Meetings/Trainings:

Monday, January 4th, 2010 - Monthly meeting with the Fire Officers at 6:30 at East Lebanon Station.

Monday, January 4th, 2010 - York County will be conducting an H1N1 shot clinic during the week. We are waiting for the final times

Tuesday, January 5th, 2010 - There is an EMT refresher class in York.

Monday, January 25th, 2010 - Monthly meeting at 7pm for all members.

Wednesday, January 27th, 2010 - **MANDATORY YEARLY TRAINING AT 6PM FOR ALL MEMBERS. THIS IS THE REQUIRED ANNUAL TRAINING FOR THE STATE. ALL MEMBERS MUST ATTEND THIS CLASS OR THE MAKE-UP CLASS ON SATURDAY JANUARY 30TH – We will provide dinner.**

Saturday, January 30th, 2010 - **MANDATORY YEARLY TRAINING AT 10am FOR ALL MEMBERS THAT DID NOT MAKE THE TRAINING ON THE 27TH. THIS IS THE REQUIRED ANNUAL TRAINING FOR THE STATE. ALL MEMBERS MUST ATTEND THIS CLASS OR THE INITIAL CLASS ON WEDNESDAY, JANUARY 27TH – We will provide lunch.**

Communications This Week:

- The Chief is in the process of developing the 2010-2011 fiscal year budget. Please let me know of any items that you can think we may need. I have the rough draft done. We were advised we had to keep the budget at the same level as last year or decrease it.
- As you can see in the stats up above, I think this was the busiest week in our history. 31 calls from Saturday to Saturday. Everyday this week we had multiple calls, including 2 days that we had 5 calls – a lot were back to back calls and several required us calling in mutual aid to help. Every call got multiple responders and there were several calls that we dropped one patient off at the hospital and then drove back to town to pick up another. Great work to everyone!!
- The Chief is posting three “Crew Chief” positions. Two will be vehicle maintenance and one will be supplies. One crew chief will be assigned to Rescue 1 and EMS2. The second will be assigned to EMS 1 and ATV1. The supply one will be responsible to work with the captain for supplies to ensure that the supplies are on the ambulance. I hope to have these posted this week.
- The Chief will be off medical leave the week of January 19th hopefully and able to respond again.
- Attached is the vehicle mileage log that we do for our vehicles. We will be posting them on the website, but wanted to give an example.

Past Weeks Events:

In addition to the emergency calls, the following things happened during the week:

Monday, December 27th - We held the monthly officers meeting at 6:15pm.

Monday, December 27th - We held the monthly rescue meeting and corporation meeting.

Monday, December 27th - We held a training on stokes basket rescue and winter patient handling.

Wednesday, December 30th – Rescue crews assisted taking 7 people to the shelter.

Thursday, December 31st – Rescue crews stood by at the station due to poor road conditions because of a winter storm.

Friday, January 1st – Rescue crews assisted taking 1 person to the shelter.

Saturday, January 2nd – Rescue crews stood by at the station due to poor road conditions because of a winter storm.

Patient Correspondence

We received two great patient surveys this week – excellent work!! – See attached copies of some of the surveys received – great work!!

We also received a few great letters and thank you cards and emails.

This is one example of one received this week:

“I wish to formally express my family’s undying gratitude to the Coles and to the entire Rescue personnel. Last year they saved my wifes life twice by their quick response. The rescue squad arrived in 2 minutes at 4 in the morning with oxygen and other things when she had a heart attack. I have never experienced an emergency situation before and was amazed at the quiet and urgent professionalism of these amazing people. We live on Depot Rd. and hear all of the calls that they have to respond to in our “little” town and know how truly busy they are at all times of the day and night. This town is incredibly lucky to have so many caring and skilled professionals willing to sacrifice so much of thier time out of their own lives day after day to save the lives and properties of others. I am truly proud to be a citizen of Lebanon!

A special mention to the Cole family for their tremendous service to our town in all that they both do while raising a family at the same time.

I cannot thank them enough for saving my wife’s life this past year. They did this not only through the personal act of Jason arriving in 2 minutes at 4 am to provide oxygen but in Samantha’s management of the squad. These people are superbly motivated by her leadership so that they can provide the best services to the town. These volunteers spend many, many hours of their own time doing training to stay current on issues that may save your life. I thank each and every one of them!”

Vehicle Maintenance Issues:

The ambulance is back in service after going to Granite Ford for 2 days. The first day they were able to fix the issue with the hesitation and it running poorly. The second day they had to replace a ball joint. Thank you to Dave Benedict for taking care of this both days.

The laptop is in EMS1 to assist with sign offs and patient reporting.

Station Maintenance Issues:

Thank you to everyone who has helped really disinfect the ambulance, EMS trucks and station. Everything looks great!!!

Have a safe week and Happy New Year!!