

Lebanon Rescue Department

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Lebanon Rescue Chief's Report for March 2009

The Lebanon Volunteer Rescue Department had a busy March. The department responded to 39 calls for service. Besides responding to these emergency calls, department members attended several trainings and EMT refresher classes. The department held several trainings for members throughout the month.

There were several days when the rescue responded to multiple calls in one day. As rescue chief, I would like to commend the volunteers for their hard work and dedication to their community.

The following is a breakdown of the 39 calls for March:

4	Motor Vehicle Accidents	2	Suicidal Patients
4	Diabetic Emergencies	2	Seizure Patients
4	Mutual Aid to Neighboring Towns	2	Stand by at Chimney Fires
4	Respiratory Emergencies	1	Cardiac Arrest/Full Code
3	Back Pain	1	Assault Patient
3	Patient Fallen with Injury	1	Unconscious Patient
2	Carbon Monoxide Calls	1	Fire in House (Appliance-Cancelled)
2	Cardiac Emergencies	1	General Illness
2	Public Assists		

The Lebanon Rescue Department treated 45 patients in February. Of these, 19 were transported by ambulance to the hospital. The following is a breakdown of the patient's destination:

- Goodall Hospital: 11
- Frisbie Memorial Hospital: 7
- Maine Medical Center: 0
- Wentworth Douglas Hospital: 1
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The following is a breakdown of the apparatus response for March 2009:

- Ambulance One: 38
- EMS 1/First Response: 27

Response Times/Average Call Lengths:

With the new computer software, we can produce a lot more reports and statistics. We continue to find new reports that can help us. The following is a report of response times and average call times for March:

- Average Time of Tone to Ambulance Signs Enroute: 05 minutes 03 seconds
- Average Time of Tone to Ambulance on Scene: 11 minutes
- Calls In Which The Ambulance Was On Scene within 10 Minutes of Dispatch: 79%
- Average Time from Tone to In Quarters: 2 hours, 3 minutes, 02 seconds.

The busiest day of the week was Tuesday, followed by Monday, Sunday, Saturday, Friday, Wednesday and Thursday. The busiest time for rescue calls during March was between 4-6pm, when 30.23% of the calls for the month came in.

Training:

- Deputy Chief Tim Wagner and EMT Caroline Limerick continued their instructor coordinator classes. This will allow Lebanon Rescue to have additional certified state instructors to teach the classes at the station.
- EMT Carolyn Limerick continued her CPR Instructor Class. Lebanon Rescue is fortunate to have multiple CPR/AED/First Aid instructors.
- We held a respiratory emergency training at the station that was well attended on March 25th.
- We conducted stretcher training at the station on Monday March 30th.

Other:

- The rescue officers met with the fire department officers on Monday, March 9th at 6:30pm at the Rescue Station. The meeting went very well. The officers of the two departments meet each month.

Patient Letters/Correspondence:

We received 13 patient surveys in the mail this month. They were all excellent! We received multiple cards and emails from patients.

These thank you cards and emails that we get mean so much to the volunteers. They know they made a difference in these family's life, and the families recognizes that. *I am very proud to lead such a well-trained and dedicated group of volunteers who truly show compassion for their community.*

You can also review the weekly and monthly Rescue Chief's reports online at www.lebanonrescue.com You can also send your email address to chiefcole@lebanonrescue.com to be added to the email list for weekly and monthly reports.



Lebanon Rescue Department

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